

AcumenMobile 3.0

Document Tracking and Collaboration Software

Case Study

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This case study details an organisation utilising AcumenMobile 3.0 for document tracking and collaboration. The company name has been anonymised for commercial in confidence reasons.

AcumenMobile 3.0

AcumenMobile 3.0 is a flexible document tracking and collaboration platform which is delivered as 'Software as a Service' application from the host website at <https://www.acumenmobile.com>.

Case Study

Corporation Utilises AcumenMobile 3.0 to Track and Publish Documents to Field-Based Employees

Company ABC operates out of a central head office based in London with 200 field-based staff located across the UK. The field-based staff use a mix of Blackberry's and PDAs to view and send emails throughout their working day. Access to internal systems and filing systems is achieved via a VPN connection on their laptops or home PCs.

Working in the health and safety industry, Company ABC has a continuous training and safety programme for all field-based employees. A key requirement for the HR Department is to track the reading and acknowledge of training and safety documents sent out to employees. Prior to the deployment of AcumenMobile 3.0 this was a manual process, which was not only time consuming but also inaccurate in terms of tracking who had read a document and when they had read it. This manual process also meant a combination of

emails and paper copies being sent out to various employees. Therefore, two major problems faced the HR Department within Company ABC:

- ▶ The ability to publishing documents for field-based staff to access digitally.
- ▶ Accurately tracking employees reading and accessing of the training documents once received.

AcumenMobile 3.0 Document Tracking and Collaboration Software was tested for 30 days with a sample of training documentation. After a successful test period, the software was deployed across all the field-based employees as the central mechanism for distributing and tracking HR training and safety documents. AcumenMobile 3.0 enables company ABC to:

- ▶ Deliver training documents to field-base employees that can be access anytime from any location.
- ▶ Track document reading and usage by employees.

Due to AcumenMobile 3.0 fully hosted service, Company ABC was able to deploy AcumenMobile 3.0 to all required employees within 5 days.

Key Business Benefits

There are a number of key business benefits for any organisation using AcumenMobile 3.0, including:

- ▶ Key business documents can be published to mobile-based staff using PDA's and Blackberries.
- ▶ Reading and access of key business documents can be tracked through AcumenMobile 3.0.
- ▶ Costs of maintaining expensive VPN IT infrastructures are drastically reduced.
- ▶ Reduction in time and costs of employees having to access documents through manual processes.
- ▶ Reducing costs by enabling staff to access, share and collaborate safely and securely.

ISO 9001& Data Protection

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