

AcumenMobile 3.0

Secure Backup and Vault Software

Case Study

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This case study details an organisation utilising AcumenMobile 3.0 for securing and backing up their core business documents for business continuity and recovery. The company name has been anonymised for commercial in confidence reasons.

AcumenMobile 3.0

AcumenMobile 3.0 is a flexible document tracking and collaboration platform which is delivered as a 'Software as a Service' application from the host website at <https://www.acumenmobile.com>.

The following case organisation utilises AcumenMobile 3.0 for business continuity and backup.

Case Study

SME utilises AcumenMobile 3.0 to backup and secure documents for business continuity.

Company X Based in south-west London, employees 25 staff who are both office and home based. As an ISO 9001 registered business, the management and safe storage of ISO 9001 templates and master files is of critical importance for quality assurance.

Having been ISO 9001 registered for over 6 years, Company X had suffered on numerous occasions with staff accidentally deleting files and documents from the central file server. Recovery of said files would mean loading of backup tapes, locating files and replacing them. A service normally completed by their IT support organisation. Additionally, their

home workers would be constrained to recover lost files due to network security policies and would require other staff members to complete this task for them - consuming more time and resource.

In 2006 the management of Company X decided that they required a more robust and easier recovery and backup solution for their ISO 9001 master files. AcumenMobile was tested for 15 days and then deployed with immediate real-time backup of their core files.

Utilising AcumenMobile 3.0 Backup and Vault Software, Company X can easily retrieve deleted files and documents from any location. Being internet based, the solution can also be accessed by home workers without having to consume the time of other staff members retrieving files and documents.

Due to AcumenMobile 3.0 fully hosted service, Company ABC was able to deploy AcumenMobile 3.0 to all required employees within 1 day.

Key Business Benefits

There are a number of key business benefits for any organisation using AcumenMobile 3.0, including:

- ▶ Secure and safe backup of key business documents and files.
- ▶ Real-time retrieval of key business documents that have been corrupted or deleted.
- ▶ Costs of recovering lost files is reduced.
- ▶ Key business documents can be published to mobile-based staff using PDA's and Blackberries.
- ▶ Reading and access of key business documents can be tracked through AcumenMobile 3.0.
- ▶ Costs of maintaining expensive IT support recovery services are drastically reduced.
- ▶ Reduction in time and costs of employees having to search for and recover lost documents.
- ▶ Reducing costs by enabling staff to access, share and collaborate safely and securely from any location.

ISO 9001& Data Protection

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